1. Connect through Streem.

Enter your customer’s mobile number and they’ll get a text message containing a personalized link. No need to have them install an app or create an account; after following the link they can connect to you right from their mobile browser.

2. Communicate visually.

**Laser pointer**
Your first and most versatile tool: point and gesture by moving a dot around the customer’s screen.

**QuickDraw**
Draw on the screen to outline areas or indicate movements. Lines fade away shortly after you stop drawing, to prevent clutter.

**Streemshot**
Take a full-res photo embedded with depth and scale information, and our smart algorithm extracts key details automatically.

**Connection quality**
Help your customer maintain a high-quality video connection.

**Request GPS location**
When your customer approves the GPS request, you receive their exact location and estimated street address.

**End call**
All the data collected during your call, including full video recordings, goes into a convenient and shareable multimedia call log.

support.streem.pro | 833-729-2890 (M–F, 7am–9pm, CST)
3. Review and share.

Everything you see during the Streem call is recorded in a shareable page. Click any call record for more details (below).

4. Video
Streem records the entire enhanced video call so you can replay and review the details later.

3. Notes
Easily update and edit the call log as needed. Add notes and attach files to any call or Streemshot.

2. Streemshots
The high-res photos you capture on a call include enhanced 3D data that lets you take accurate measurements after the call.

1. Text recognition
Take a Streemshot of any model number or serial number and Streem “sees” and copies the text details for easy reference later.

6. Share
Capture all your project notes, images, videos, and 3D data in a one-page call log, then share to your team with a simple URL.

Any questions?
For detailed reference, troubleshooting, and more, visit support.streem.pro or call us at 833-729-2890 — open M–F, 7am–9pm, CST.