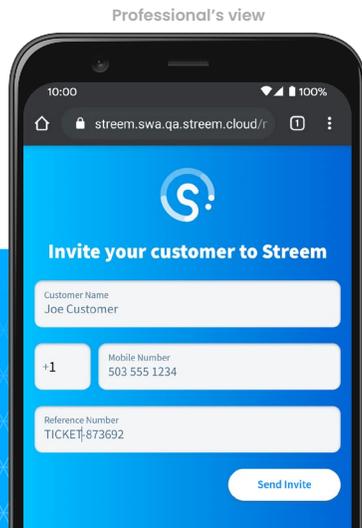
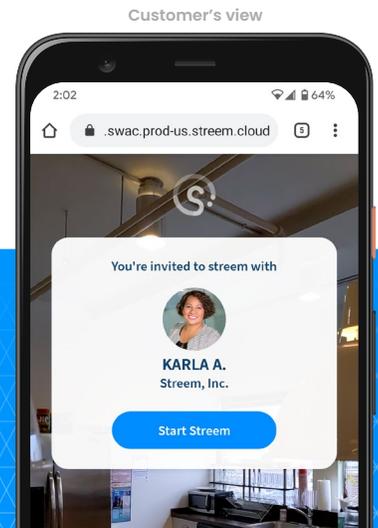


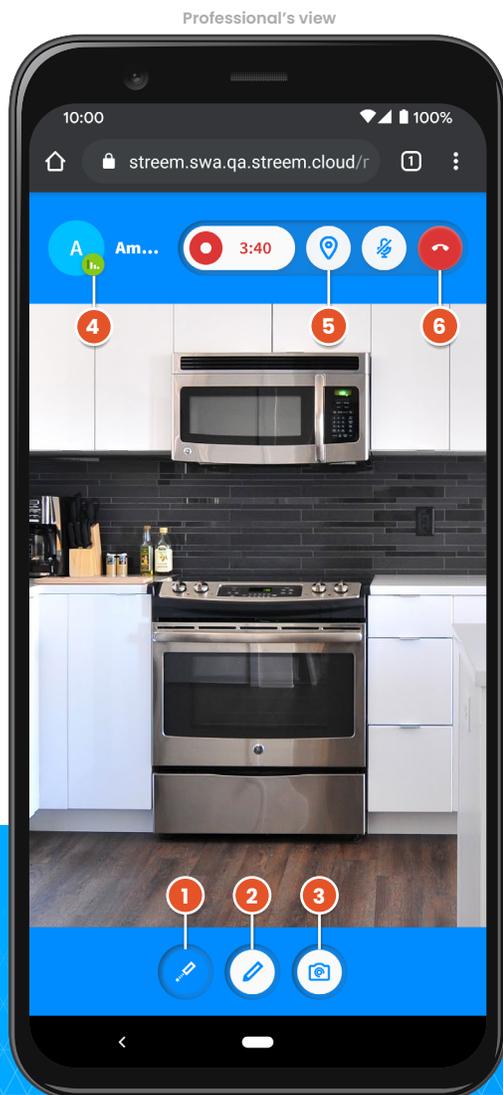
# 1. Connect through Stream.



Enter your customer's mobile number and they'll get a text message containing a personalized link. No need to have them install an app or create an account; after following the link they can connect to you right from their mobile browser.



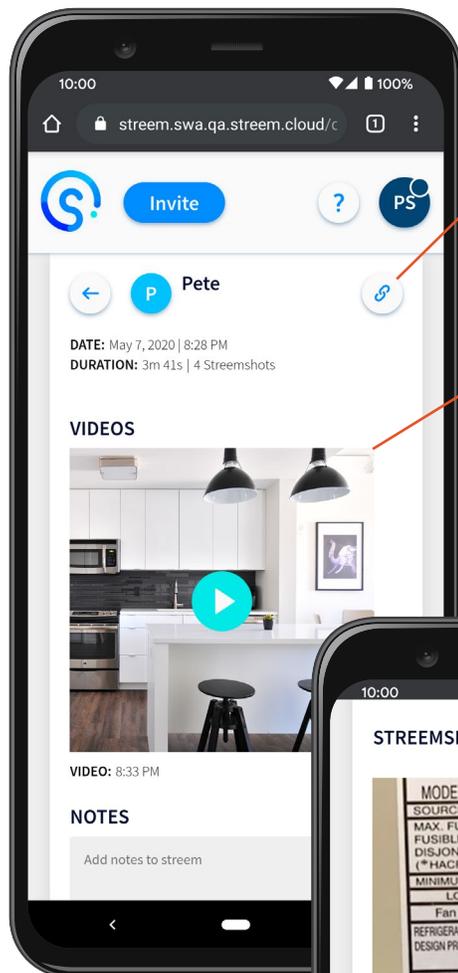
# 2. Communicate visually.



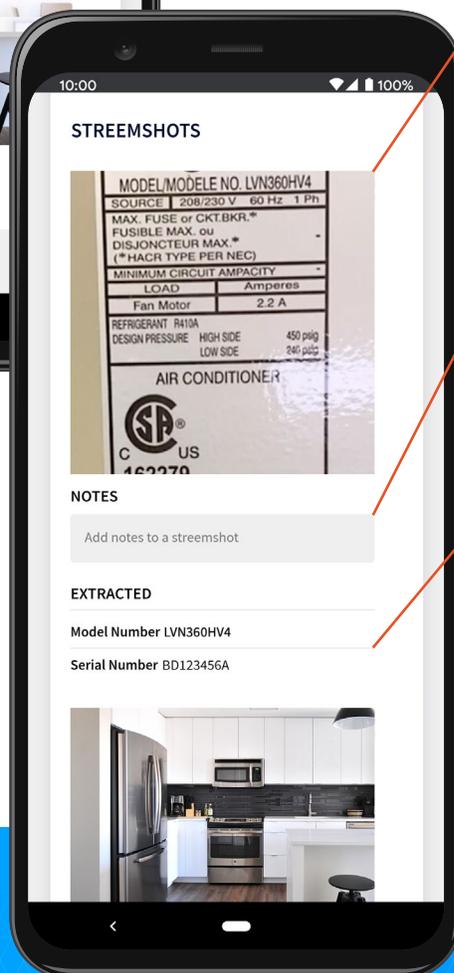
- 1 Laser pointer**  
Your first and most versatile tool: point and gesture by moving a dot around the customer's screen.
- 2 QuickDraw**  
Draw on the screen to outline areas or indicate movements. Lines fade away shortly after you stop drawing, to prevent clutter.
- 3 Streamshot**  
Take a full-res photo embedded with depth and scale information, and our smart algorithm extracts key details automatically.
- 4 Connection Quality**  
Help your customer maintain a high-quality video connection.
- 5 Request GPS location**  
When your customer approves the GPS request, you receive their exact location and estimated street address.
- 6 End call**  
All the data collected during your call, including full video recordings, goes into a convenient and shareable multimedia call log.

# 3. Review and share.

Everything you see during the Stream call is recorded in a shareable page. Tap Go to Call Log from the Invite screen and open any call record for details (below).



Scroll down for more:



## Share

Pass this page on to your team with a simple URL.

## Video

Stream records the entire enhanced video call so you can replay and review the details later.

## Streamshots

The high-res photos you capture on a call include enhanced 3D data that lets you take accurate measurements after the call.

## Notes

Easily update and edit the call log as needed. Add notes to any call or Streamshot.

## Text recognition

Take a Streamshot of any model number or serial number and Stream “sees” and copies the text details for easy reference later.



## Any questions?

For detailed reference, troubleshooting, and more, visit [support.stroom.pro](https://support.stroom.pro) or call us at **833-729-2890** — open M–F, 7am–9pm, CST.